

Person specification for the role of Unified Communications Technician

| Essential | Desirable |
|---|--|
| Up-to-date, relevant, and broad experience of working in the industry area, showing current knowledge of working practices, legislation and policy within industry. | Experience of preparing for and communicating to a target audience |
| Relevant industry experience equivalent to or higher than the level of the apprenticeship standard being assessed and/or relevant professional recognition at a level equivalent to or high than the registration level of the apprenticeship standard being assessed. | Experience of marking and grading assessments |
| The possession of practical and up-to-date knowledge of the application of current working practices, infrastructure, tools and technologies appropriate to this occupation and of relevance to the sector/size of business in which they will be carrying out assessments | Assessor qualification or working towards one |
| Occupationally competent with current experience in the apprenticeship/industry areas they will assess | |
| Hold the qualifications/experience as specified in the assessment requirements | |
| Essential knowledge and skills: | |
| An understanding of apprenticeship standards, with specific knowledge about the relevant industry area for the role | |
| Experience of producing clear, accurate and concise written reports, including remarks/enquiries about results | |
| Proficient IT skills Analytical, critical thinking skills Excellent interpersonal skills | |
| Excellent written and verbal communication skills with substantive | |
| experience of providing supportive, concise feedback to both learners, Assessors and delivery staff. | |
| Organisational skills and the ability to prioritise effectively. | |
| Ability to work independently | |

Associate Management FY25



| Flexibility to travel across UK | |
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| Driving License | |